

10/7/2021

Wendy Prescott  
 Envirogen Technologies  
 510 S Fourth St  
 Henderson, NV 89015

RE: Project – NERT – Quarterly 2nd, Low Bias for TOX Results

Dear Ms. Prescott,

It is the policy of Eurofins TestAmerica to conduct its business with honesty and integrity, to produce accurate and useable environmental analytical test results and related services, and to provide the best possible service to our clients.

Eurofins TestAmerica Denver recently discovered that the data for certain samples being analyzed for TOX by EPA method 9020B were being processed with the incorrect dilution factor, resulting in a low bias (by a factor of 2).

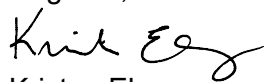
The laboratory determined that the root cause is inadequate training for entering sample preparation versus sample dilutions into the LIMs. To help ensure these errors do not happen in the future, the laboratory has put multiple procedures into place. The analysts have been retrained on the appropriate way to enter sample preparation and dilution factors in the LIMS. The SOP will also be updated with this information to ensure future employees are properly trained.

The attached samples are affected. Projects may be revised and reissued at your request.

Lab ID	Sample Name	Analysis Date	Analyte	Original Result (ug/L)	Original RL (ug/L)	Corrected Result (ug/L)	Corrected RL (ug/L)
440-265853-L-14	M-6A-20200511	5/18/2020	TOX	320	300	640	600
440-265853-L-15	H-28A-20200511	5/18/2020	TOX	4000	300	8100	600
440-265853-L-8	M-7B-20200511	5/18/2020	TOX	350	300	690	600
440-266033-N-32	M-5A-20200514	5/19/2020	TOX	4900	1500	9700	3000

Eurofins TestAmerica Denver prides itself on supplying its clients with reliable quality data. We deeply apologize for the error resulting in low biased data and the difficulties this has caused. If you have any questions regarding this matter, please feel free to contact me at 303-736-0166 or at [Maria.Fayard@Eurofinset.com](mailto:Maria.Fayard@Eurofinset.com).

Regards,



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 Regional Quality Assurance Manager  
[Kristen.Ely@eurofinset.com](mailto:Kristen.Ely@eurofinset.com)